## **Government HOF-Government DOUEE service orientation**

Note: This is a modelling, done based upon analysis of existing facts and evolving reasoning, as to how the 'Government' and 'Constituents of Governance' are likely to behave and function 'influenced by normal human attributes' under different 'probable conditions' and does not imply projection or criticism of 'any particular government system in the world'. Any explanation in this 'coinciding with any working Government system' shall be an unintentional coincidence only.

The low score in this field shall exhibit intrinsic nature of

government people/DOUEE for exercising authority and thus	
declining orientation towards 'service'	
Has the government DOUEE (department, office, unit, establishment, entity) uses the term 'authority' in its name Has the government DOUEE, department uses the term 'services' in its name Has the DOUEE clarified as to why the name has been expressed with the term 'authority' instead of 'services'	Yes=(-)150 eac case; No=100 Yes=100; No=(-)150 Yes=100; No=(-)150
Do the DOUEE Uses the term 'authorized' (for an action) to assign a duty/ responsibility/ activity to its employees/ staff/ people Do the DOUEE Uses the term 'authorized' (for an action) to	Yes=(-)100; No=100
assign a duty/ responsibility/ activity to its employees/ staff/ people providing public interface  Do the DOUEE Certifies that the employee/ staff/	Yes=(-)100; No=100
people of the DOUEE so 'authorized' are 'qualified' in advance for exercising 'authority'  Do the DOUEE Has laid down criteria to assess suitablity of the employee who has been given 'authority'  Do the DOUEE Has laid down parameters to assess suitablity of the employee who has been given 'authority'	Yes=100; No=(-)100 Yes=100; No=(-)100 Yes=100; No=(-)100
Do the DOUEE Has educational qualification as laid down parameters for suitablity of the employee who has been given 'authority'  Do the DOUEE Has 'verified honesty' as laid down parameters for suitablity of the employee who has been given	No=(-)100

Has the DOUEE incorporated procedure of 'secret	
unidentifiable opinion presentation' to establish 'verified	
honesty'	
Has the DOUEE Incorporates procedure that the staff	
having given authority declares its assets and fortunes every	
year and the same got counter checked by separate	
government DOUEE established for such purpose	
Has the DOUFF incorporates procedure	

rias the books incorporates procedure	
Do the DOUEE Has laid down procedures to assess	Yes=100;
suitablity of the employee who has been given 'authority'	No=(-)100
Do the DOUEE has laid down procedures for training the staff	Yes=100;
for using humble and mannerful language	No=(-)100
has the DOUEE included good manners and humble language	Yes=100;
as the fields for training to staff	No=(-)100

Has the DOUEE certified that the

'authority'

No=(-)100

Yes=150; No=(-)100

Yes=150; No=(-)100

Has the DOUEE Authorized staff/ To levy penalty to	
cause a monetary loss	Yes=(-)100
Has the DOUEE authorized staff to collect money in cash	Yes=(-)400;
from public as penalty	No=100
Has the DOUEE created its public domain with details of all	Yes=200;
the employees and staff accessible by anyone	N0=(-)200
Has the DOUEE provided its departmental heirarchy diagram/	
depiction on public domain to understand departmental links	Yes=100;
and relations	No=(-)100
Has the DOUEE made provisions on its public domain for	Yes=200;
registering a complaint against any staff by any person	No=(-)250
Has the DOUEE made provisions on its public domain for	
automatic rating/ ranking/ score generation of each member/	
staff taking cognizance of criteria/ parameters/ public	Yes=200;
complaints	No=(-)250

