

First Crime Reporting-FCR

Auto Generated Crime Report -CRAG

The FCR (FIR) shall be lodged with DH (District Head) in a manner that the reporting is freely accessible, auto generated with no human interface (CRAG- Crime reporting Auto generated). There will be an office in the DH office itself, well protected and safe for victim, open 24 hours, having a computer, electronic writing pad, voice and video recorder to facilitate easy reporting of crime by victim. This place would be called 'Auto-registration of crime installation' ARC. The reporting of crime may be written (on the electronic pad) getting saved in its real form, or recorded in voice or video narrating the complaint and crime. A female assistant may provide help only if required by female victim but DH must raise the confidence level of PON and make them conversant in advance regarding procedure and actions required for crime registration at ARC. Any ignorance on part of PON shall be the failure of DH. The video recording would be automatic in a manner that DH is in a position to certify any details if needed later. Local language would be always the first language for FCR and any recording which can be translated by DH but preserving the original invariably. Standard set of question, generated automatically for a particular crime, shall be prompted and asked so that all details about the victim and crime are recorded.

Victim shall have monitored (for safety) but unobstructed access to ARC and shall sit at the reporting place. The viewing on all four sides shall be recorded. The victim can narrate the incident the way it can. The female assistance would however, ask the victim to add some pre-formed questions so that minimum details are recorded.

The CRAG shall have a provision that the intention of lodging FCR can be communicated on E-mail or SMS or phone call (auto recording). In such case the notification shall go to DH and DH shall be responsible to pick the victim from the place and bring to ARC. In rare cases when the victim may not survive long the DH shall bear the responsibilities to record the FCR by victim at site with video recording on all 4 sides, complete computer system with digital writing pad. The FCR/CRAG recording should be completed within 45 minutes and fed into ARC within 90 minutes from the time of SMS, mail or phone call.

DH shall be personally accountable if any system is found non-operational.

By submitting complaint by victim on ARC station, it would go to (i) DH central district server with no interference by any human or software interface and designated authority of district for medical examinations, let we name it DD-District Doctor. DH through DD, must have all medical examination procedures laid down and made public already, for different crimes. The communication to DD shall be automatic on FCR/CRAG reporting.

Additional ARC centres should be on the basis of one centre per two kilometre square area to be established. The locations should be made widely public by DH. It should

be located in secured area and security ensured by DH. Computer interface should be available for permanent record regarding visit of victim, report lodged- may be written or verbal, transmission of the report within 5 seconds to DH by computer interface with relay of SMS on its mobile phone. The centre may be manned with female assistants who may get the verbal complaint converted to language write up for documentation, but complaint lodging area shall be 10ftx10ft, enclosed, door closed when lodging FCR, free of anybody except mother, sister and if they are not available- any female help of her choice.

- I. On getting an alert of an FCR report, the DH would assign the responsibility of contacting the victim to its designated officials, in case of rape invariably lady, within one hour after the report. Ideally if the reporting system is working properly and DH is alert and positive, the DH or designated official, representative of DH (RDH) should be able to meet the victim in the DH office itself. Such management would be the responsibility of DH and any failure in contacting the victim within one hour shall give a minus rating to DH. The RDH shall hand over written confirmation through computer printout duly signed to the victim that its complaint has been received. If this is not done within one hour, minus rating of DH shall be registered. The reporting shall be such that name of culprit, accused, criminal shall remain hidden to anyone except DH and RDH. It will be unlawful for them to reveal the culprits name to anyone.
- II. It will be the responsibility of DH to be able to identify each individual of the district in terms of their identification number, face, address and finger print/ biological identification. DH should be able to identify the victim within one hour of reporting (if belongs to same district) however, keeping the identity confidential shall be the responsibility of DH. A alert would go to DH whenever a complaint is lodged and DH would within one hour advise DD to conduct medical examination under laid down procedure.
- III. The FCR reporting would include SMS and MMS messages on official phone, Mail messages or on any accessible computer based widely notified domain of DH reporting by the victim or others, on the official mail box of DH through any E-mail quoting the identification number (defined by DH) and photo. It would be the responsibility of DH to keep the identification confidential.
- IV. The victim shall register on the computer at ARC in DH office, and the procedure should be adequately displayed on wall/ posters on wall in a manner that victim himself/ herself can follow the guiding instructions and do it independently. If she asks for, a female assistant would be available to assist her. The computer shall capture her photo on four angles and her finger prints of all fingers of one hand at least. These will be printed on the FCR generated by computer.
- V. FCR numbering shall be done by computer and two FCR would never have same number. The FCR would include video recording of victim's statement, her written statement or prepared by the female assistant with her finger prints and photo. It will be scanned on the spot if on paper, and fed to the computer. A copy of FCR shall be handed over to victim. However, for any communication (like to DD) the photograph

and address would not be printed and FCR number and finger prints shall be the reference. If victim is not able to write or feed into computer, the female assistant would do it maintaining the responsibility that it would not differ from video recording contents.

- VI. Computer would generate nine paper seals with FCR number reference and finger print of the victim, five for DD to seal SAE1,2,3,4,5 for the hospital and four to seal SAE-copy for DH office. The procedure and the software shall be developed by CBCE.
- VII. DH would get the medical of the victim within two hours from the FCR time. The medical tests for all type of crimes shall be standardized as minimum requirements, with DD to add anything more as observed. The SOOMA methodology shall be adopted for selection of 'doctors' for 'medical examinations' of victim